



HOW DO YOU  
REPORT A  
WARRANTY  
ISSUE?

## WARRANTY PROCESS & PROCEDURES

**NOTE:** PLEASE REPORT ALL WARRANTY ISSUES DIRECTLY TO THE SUBCONTRACTOR BEFORE YOU CALL RAMBO BUILDERS. IT IS THE BEST INTEREST OF THE CLIENT TO CONTACT THE SUBCONTRACTOR DIRECT TO DISCUSS YOUR SPECIFIC NEEDS DIRECT AND TO COORDINATE YOUR SERVICE AND YOUR SCHEDULE FOR REPAIR.

- PLEASE REFER TO YOUR SUBCONTRACTOR/SUPPLIER LIST ATTACHED
- CALL THE NUMBER LISTED NEXT TO THE SUBCONTRACTOR WHOSE SERVICES YOU NEED AND REPORT YOUR ISSUE
- ALL WARRANTY INFORMATION IS ENCLOSED/ATTACHED
- IF YOU DO NOT GET SATISFACTORY RESPONSE OR SERVICE WHEN YOU REPORT YOUR WARRANTY NEEDS, REPORT YOUR CONCERNS TO RAMBO BUILDERS FOR ASSISTANCE & SUPPORT. WE ARE HERE TO ASSIST YOU AND WANT TO BE SURE YOUR WARRANTY NEEDS ARE MET AND YOU REMAIN A SATISFIED CUSTOMER!